



## **Investor Presentation**

May 2022

### **Disclaimers and Other Important Information**



Statements in this presentation concerning the future prospects of The Pennant Group, Inc. ("Pennant" or the "Company") are forward-looking statements based on management's current expectations, assumptions and beliefs about our business, financial performance, operating results, the industry in which we operate and possible future events. These statements include, but are not limited to, statements regarding our growth prospects and future operating and financial performance. They are not guarantees of future results and are subject to risks, uncertainties and assumptions that could cause our actual results to materially and adversely differ from those expressed in any forward-looking statement.

Readers should not place undue reliance on any forward-looking statements and are encouraged to review our periodic filings with the Securities and Exchange Commission, including our recently filed Form 10-K filed on February 28, 2022 for a more complete discussion of the risks and other factors that could affect Pennant's business, prospects and any forward-looking statements. These documents are available on our website at www.pennantgroup.com. This information is provided as of today's date only, and except as required by federal securities law, Pennant does not undertake to publicly update or revise any forward-looking statements, whether as a result of new information, future events, changing circumstances or for any other reason after the date of this presentation.

We supplement our GAAP reporting with supplemental non-GAAP financial measures. These include performance measures (EBITDA, Adjusted EBITDA, and Segment Adjusted EBITDA), non-GAAP net income and a valuation measure (Adjusted Consolidated EBITDAR). We believe these non-GAAP financial measures reflect an additional way of looking at aspects of our operations that, when viewed with our GAAP results, provide a more complete understanding of factors and trends affecting our business. They should not be relied upon to the exclusion of GAAP financial measures. A more ample discussion of these non-GAAP financial measures is available in our Form 10-K, which was filed with the SEC, and a reconciliation to GAAP is included as an appendix to this presentation.

During this presentation we may reference operations in any or all of our home health, hospice or senior living independent operating subsidiaries. Each such business is operated as a separate, independent operating subsidiary that has its own management, employees and assets. References in the presentation to the consolidated "Company" and "its" assets and activities, as well as the use of the terms "we," "us," "our," and similar verbiage are not meant to imply that The Pennant Group, Inc. has direct operating assets, employees or revenue, or that any of the operations or the Service Center or the captive insurance subsidiary are operated by the same entity.

Star Ratings refer to the star rating criteria established by the Centers for Medicare and Medicaid Services ("CMS").



#### **Table of Contents**

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## **The Pennant Group Overview**

## **Pennant Group at a Glance**





#### Highly Diversified by Payor, Service and Geography

Presence across 14<sup>(1)</sup> States with 88<sup>(1)</sup> Home Health and Hospice Agencies and 52<sup>(1)</sup> Senior Living Operations; Revenue Generated from Multiple Sources



#### **Clinical Excellence Driven by Quality Care and Outcomes**

Average Star Rating Across All Pennant Agencies of 4.4 vs. Industry Average of 3.5<sup>(2)</sup>



#### **Strong Track Record of Growth**

2012 - 2021 Revenue CAGR of ~29% Driven by Solid Organic Growth and Disciplined Acquisition Strategy



#### **Growing End Markets with Significant White Space**

Approximately 20% of Home Health, Hospice and Senior Living Operations

Owned by Large Operators – Significant Consolidation Opportunity



#### **Proven Leadership Team**

Management Team Comprised of Healthcare Leaders with ~67 Years of Cumulative Experience at Pennant/ Ensign and the Industry that drove Home Health, Hospice and Senior Living Expansion

- As of March 31, 2022
- 2. Source: data.cms.gov Home Health Care Datasets Feb 21, 2022

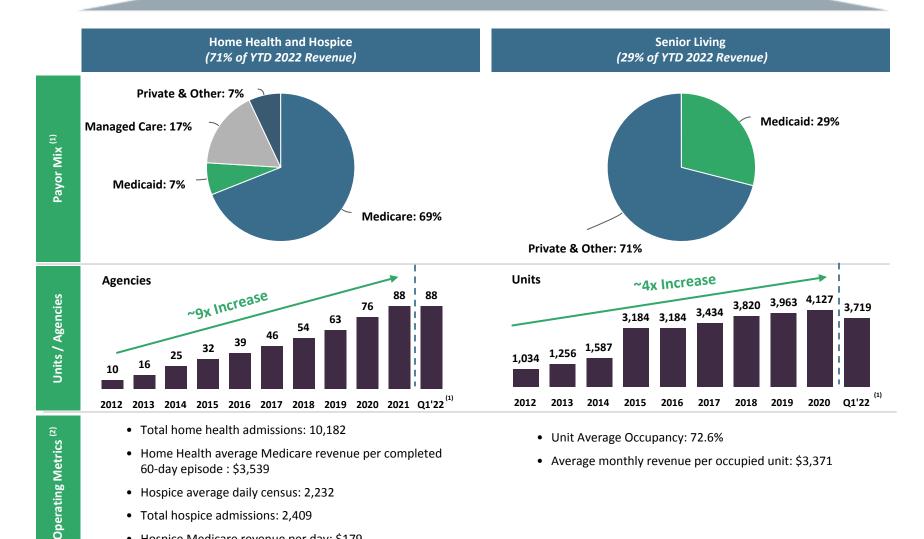
## **Diversified Business and Payor Mix with Robust Operating Track Record**

· Home Health average Medicare revenue per completed



Average monthly revenue per occupied unit: \$3,371





- As of March 31, 2022 For the three months ended March 31, 2022

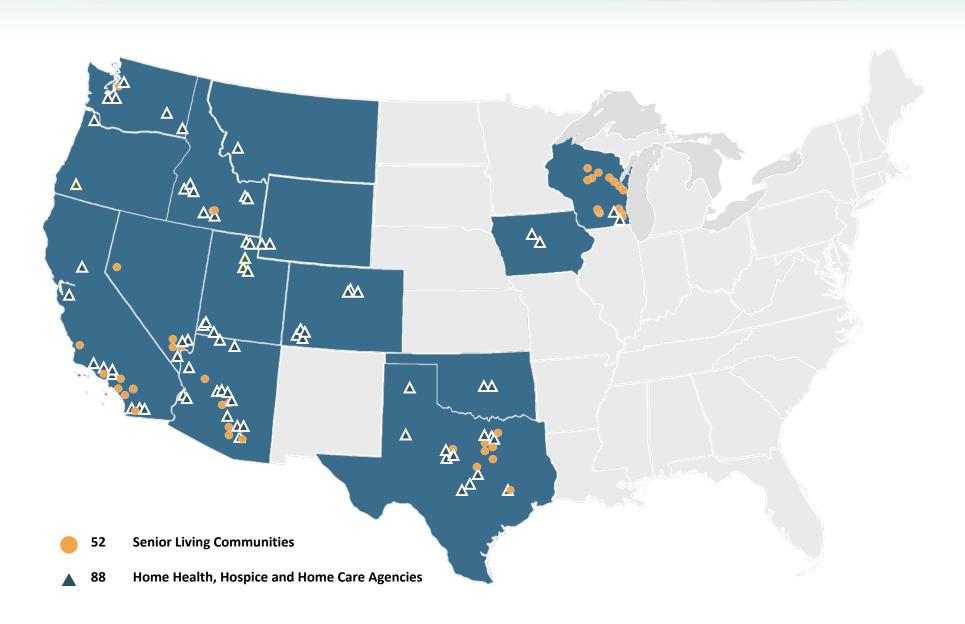
60-day episode: \$3,539

 Hospice average daily census: 2,232 Total hospice admissions: 2,409

Hospice Medicare revenue per day: \$179

## Footprint as of March 31, 2022

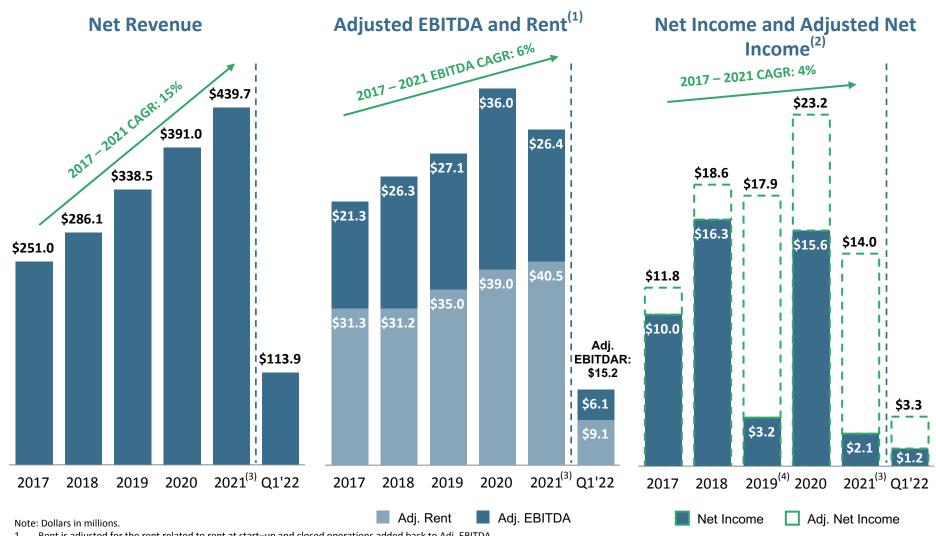




## **Track Record of Strong Financial Growth**



#### History of Strong Financial Performance and Growth



Rent is adjusted for the rent related to rent at start-up and closed operations added back to Adj. EBITDA.

See Appendix for a reconciliation of GAAP to non-GAAP financial measures.

Beginning in the first quarter of fiscal year 2021, we updated our definition of Segment Adjusted EBITDAR, Adjusted EBITDA, and Adjusted Net Income no longer include an adjustment for COVID-19 expenses offset by the amount of sequestration relief. Fiscal year 2020 measures were not updated to exclude the COVID-19 adjustment. For further details see the Appendix for a reconciliation of GAAP to non-GAAP

Net income for 2019 includes Spin-off related transaction costs of \$13.2 million. See Appendix for additional non-GAAP adjustments.



## **Investment Highlights**

### **Investment Highlights**



1 Superior Performance Delivered Through Our Innovative Operating Model

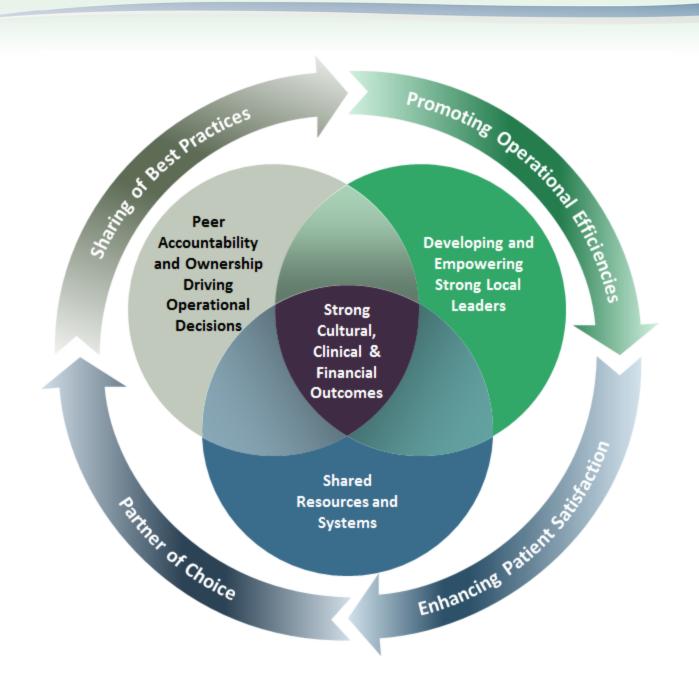
- Partner of Choice Driven By Empowered Local Leaders and Strong Clinical Outcomes
  - Poised to Successfully Navigate Industry and Regulatory Dynamics
  - Well Positioned to Grow Through Our Disciplined Acquisition Strategy
  - Proven Financial Performance with a Focus on Maintaining a Strong Balance Sheet
- 6 Experienced Management Team Comprised of Healthcare Industry Experts

📂 PENNA



## Our Innovative Operating Model...







### ...Helps Us Achieve Superior Care Delivery...



Local



- Healthcare happens locally
- Optimal clinical outcomes driven by strong community relationships

Innovative Operating Model



- Innovative operating model places clinical decision making and program development in the hands of our local clinical leaders
- Clinical and operational leaders empowered to create and enhance clinical care to produce high quality outcomes

Tailored Services



- Right care, right place, right time
- Ability to adapt to changing needs of patients, partners and community

Strong Community Relationships



- Community relationships based on communication, transparency and trust
- Strong referral network
- EPCC and other local relationships drive care collaboration and effective transitions between care settings

Driving
Superior
Care
Delivery



- Driving optimal outcomes by helping patients navigate through the care continuum based on their needs
- Care continuum strengthened by additional ventures and partnerships such as palliative care, personal care services and mobile physician services



## ...While Driving Shared Responsibility for Financial Outcomes



#### **Pennant's Cost Management Philosophy**

#### **Patient-Centered Approach to Care**



- Clinical decisions based on individual patient needs
- Thoughtful cost containment at population level

#### **Accountability Through Shared P&L Responsibility**



- Robust data tools to allow local leaders to pinpoint areas for financial improvement
- Transparency combined with shared responsibility and incentives creates alignment of interests

#### **Operating Efficiencies**

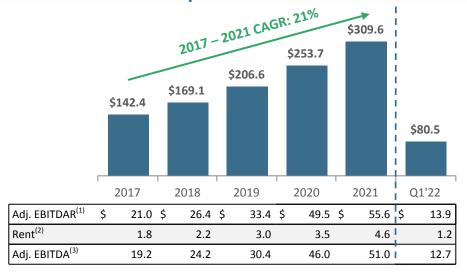


- Strong technology infrastructure across home health, hospice and senior living
- Early adopter of Homecare Homebase EMR
- Staffing efficiencies through sharing of resources across functional areas
- Transformational integration of new acquisitions to shared systems and platforms

#### **Focus on Non-Clinical Operating Costs**

 Benchmarking of labor, DME, food supply and pharmacy costs on a per patient per day level

#### **Home Health & Hospice Revenue**



#### **Senior Living Revenue**



#### Note: Dollars in millions.

- 1. Segment Adjusted EBITDAR from Operations is the GAAP segment measure of profit and loss. Beginning in the first quarter of fiscal year 2021, we updated our definition of Segment Adjusted EBITDAR and Adjusted EBITDA to no longer include an adjustment for COVID-19 expenses offset by the amount of sequestration relief. Fiscal year 2020 measures were not updated to exclude the COVID-19 adjustment. For further details see the Appendix for a reconciliation of GAAP to non-GAAP financial measures.
- 2. Rent is adjusted for the rent related to rent at start—up and closed operations added back to Adj. EBITDA.
- 3. See Appendix for a reconciliation of GAAP to non-GAAP financial measures.

## We Become the Partner of Choice in Our Communities



Strong Clinical Outcomes, Driven by Our Local Leaders, Uniquely Position Us to Be the Partner of Choice in Our Communities

**Local Leadership** 



Leaders empowered to make key operational decisions at the local level on a real-time basis



Leaders supported by cutting-edge systems and innovative Service Center



Superior Clinical Outcomes



Focus on achieving high quality outcomes in lower cost settings



Tangible and measurable clinical results supported by local leadership and data-driven analytical approach



Local leadership incentives aligned with clinical and financial performance



**Partner of Choice** 



Local market operation of choice with strong payor, provider and employee relationships in the communities we serve

## **2** Demonstrated Clinical Outperformance





- ✓ Average 4.4 Star Rating vs. national average of 3.5
- ✓ Hospice Process Measure Composite Score of 95%

vs. national average of 90%



✓ Only **14.5**% of home health patients admitted to hospital within **60** days vs. national median of **15.4**%



Star Rating Measure	Pennant	Median
Timely Initiation of Care	98.4	95.6
Mgmt of Oral Meds	96.5	98.7
Improvement in Ambulation	87.7	82.5
Improvement in Bed Transfer	87.8	83.8
Improvement in Bathing	90.2	84.6
Improvement in Dyspnea	85.8	84.8
Acute Hospitalization 60 Days	14.4	15.4

4 Focus on Quality Care



Pennant's Medicare Spend Per Beneficiary
 (MSPB) lower by nearly 1% compared to
 National Average

3

**Lower Cost** 

## **Local Market Operator of Choice**



#### **Pennant Has Strong Local Presence**

- Relationship with local providers matters to patients
- Access to full continuum of care close to home helps patients migrate through care settings as their needs change

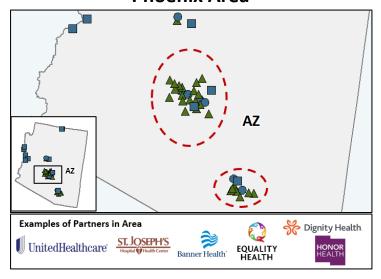
#### Pennant Has A Unique Care Delivery Approach

- Strong relationship in local markets with payors, hospitals and physician groups
- Communication, transparent data-sharing and responsiveness create breadth and depth of clinical collaboration across the care continuum

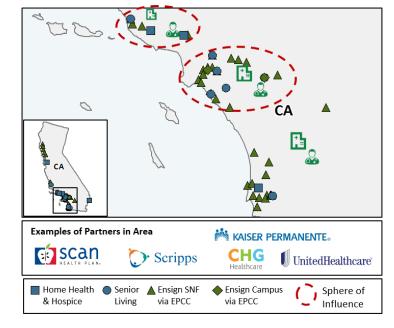
#### **Making Pennant A Provider of Choice**

- Providing superior care with improved quality and better outcomes while driving down costs
- Driving dialogue around embracing value-based care by leading by example
- Continued growth potential in local markets through partnerships expansion
- Sustained volume growth and financial outcomes

#### **Phoenix Area**



#### **Southern California Area**



### **Broad and Diversified Referral Sources**



Overall, referrals generated from hundreds of sources across various local markets; no one source accounts for over 10%

#### Hospital

#### Long term referral relationships driven by preferred provider arrangements

 Innovative care models and pathways help us work closely with hospital partners to reduce readmissions

## Clinic and Community Physicians

- Referrals driven by Pennant's strong reputation for quality in the local communities
- Generated from hundreds of clinics and physician practices in all of our markets

## Skilled Nursing Facilities

- Ensign referrals constitute less than 10% of total admissions
- Potential for growth in referrals coming from non-Ensign SNF operators with channel conflict removed

## Senior Living and Other

- Pennant's businesses have a synergistic referral relationship
- Home health and hospice operations provide accessible and convenient care to senior living residents

Local Referral Relationships

**Overview** 

Chief Executive Officer

Chief Clinical Officer

Medical Director

Physicians

Interdisciplinary Team



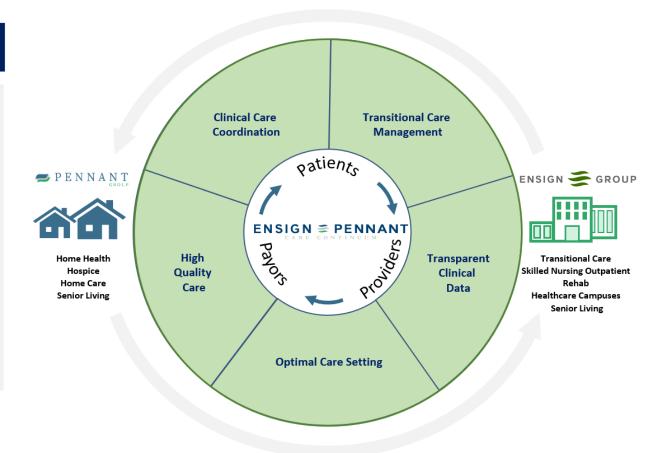
## **EPCC Will Continue to Drive Additional Value Proposition with Our Partners**



## ENSIGN = PENNANT

# What is it?

- Preferred provider network
   between Ensign and
   Pennant
- Empowers local clinical leaders to opt-in resulting in smart and effective solutions for patients



By promoting clinical collaboration, driving best quality care and outcomes, EPCC well positions us to benefit from the shift toward value-based reimbursement

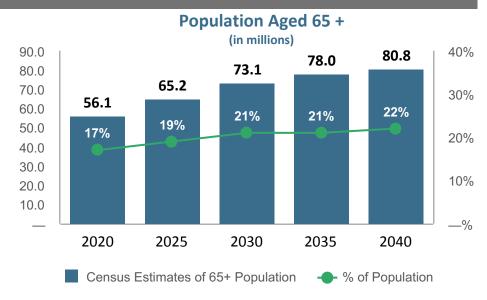


## Favorable Market Drivers Fuel Long-term Sustainable Growth Potential

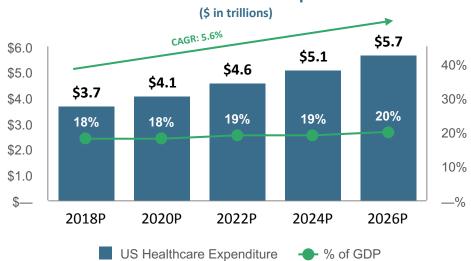


#### U.S. Healthcare Spending is Growing with a Key Driver Being the Aging Population

- Population above 65 projected to nearly double by 2050
- ~70% of Americans who reach age 65 require some form of long-term care for an average of 3 years
  - >70% of home health patients are seniors
  - >83% of hospice patients are over 65 years old
  - Anticipated need for 2 million additional senior housing units by 2040
- Healthcare spending currently represents 18% of U.S. GDP
- Increased CMS focus on reducing costs





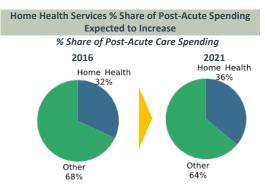


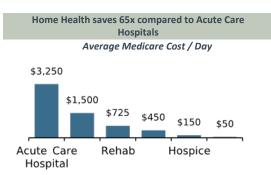
## Operating in Growing Industries With Attractive

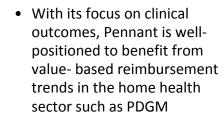
### **Fundamentals**















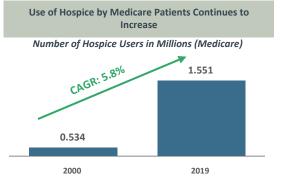
2030F

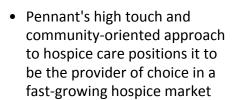
2010A

2020F

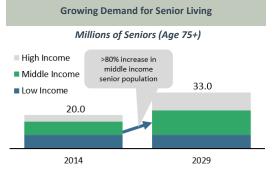
2040E

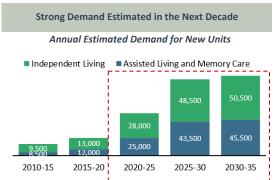
>40% of Hospice Care is Used by Population >85 Years











 Pennant's opportunistic acquisition approach and disciplined operating strategy position us well to take advantage of the evolving demand and supply imbalance in the senior living markets in which we operate

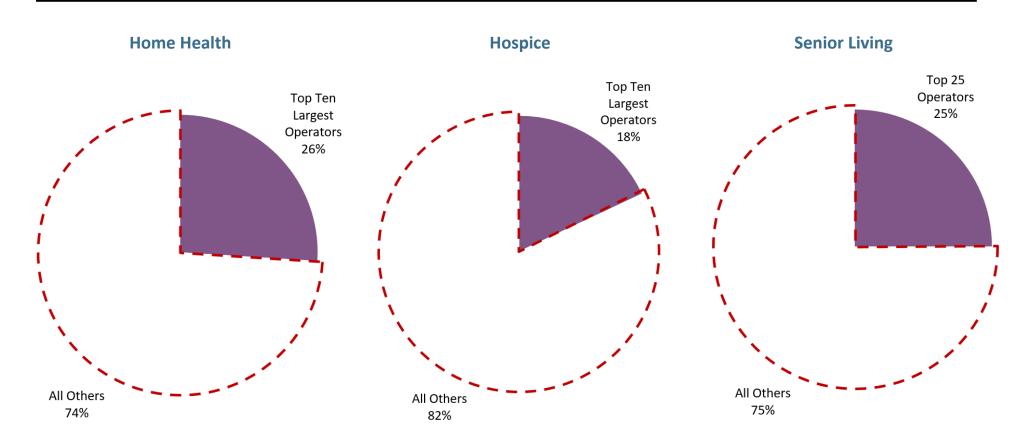


## **Highly Fragmented Market with Significant Consolidation Opportunity**



Significant Consolidation Opportunity Remains in Each of Our Target Markets

#### **Market Share**





## **Disciplined Acquisition and Organic Growth Strategy**



#### Proven Ability to Execute Acquisitions in Key Markets, Integrate into our Existing Markets and Improve Operations



Focused on selectively acquiring strategic and underperforming operations within our target markets



Local leaders empowered to identify and pursue acquisition opportunities



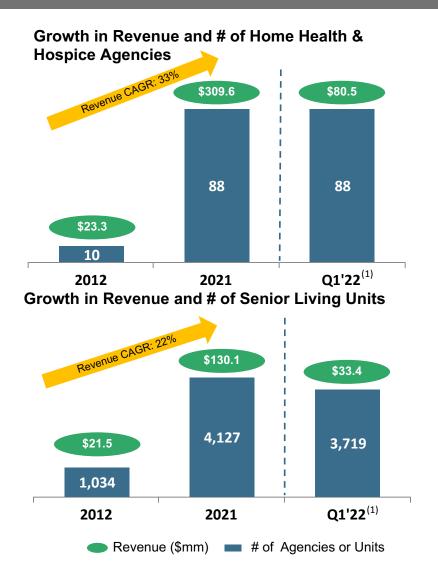
Expertise in transitioning newly-acquired operations to our innovative operating model and culture



From 2011 to 2018, we increased our number of home health / hospice and senior living operations by >300%



Transformational integration of new acquisitions to shared systems and platforms





### **Proven Acquisition Playbook**



#### **Factors Considered When Evaluating Acquisition Targets**

### Small Yet Well Established Businesses in Local Markets

- "Mom & Pop" business profile

   typically low-single to midteens revenue (\$mm)
- Strong reputation in local markets (no change in name post-acquisition)
- Business getting hard to manage for owners due to changing regulatory requirements

#### **Constrained by Balance Sheet**

 Limited financial resources to grow business despite aspirations of growth

#### Clinical Product With Potential to Improve

- Culture of "patient-first"
- Reputation of delivering patient-centered care
- Well-regarded within referral sources – physicians, hospitals, health institutions, community

#### Strategic Fit

- Assets offer unique access to Pennant from a geography or market standpoint
- Asset fits Pennant's offerings in its markets or fills a gap

#### **Selected Examples**



- Location: Grants Pass, Oregon area
- Strategic location that expands our presence in the state and opens the door to further growth throughout the region
- Highly respected home health provider with outstanding community relationships
- Legacy of providing excellent home health services



- Location: Sacramento, California
- Strategic acquisition that expands Northern California presence
- Well established hospice agency with legacy of compassionate care
- · Robust clinical team

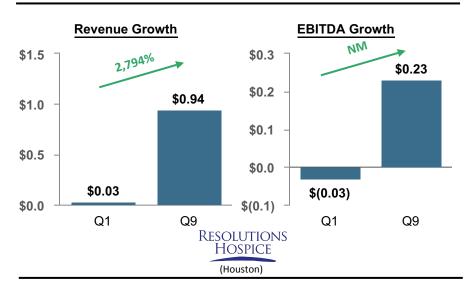
## Transformational Integration of New Operations to Shared Systems and Platforms

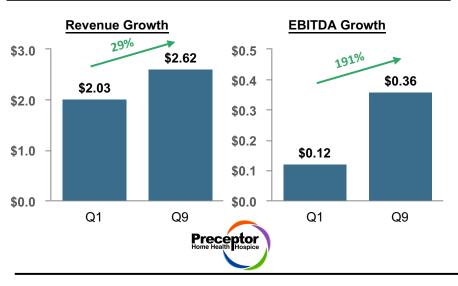


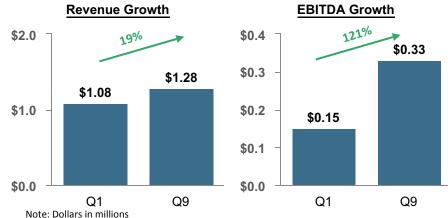
#### Examples of Improvements in Acquired Home Health and Hospice Agencies Performance

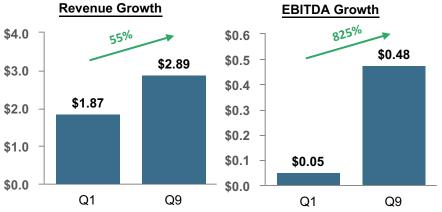












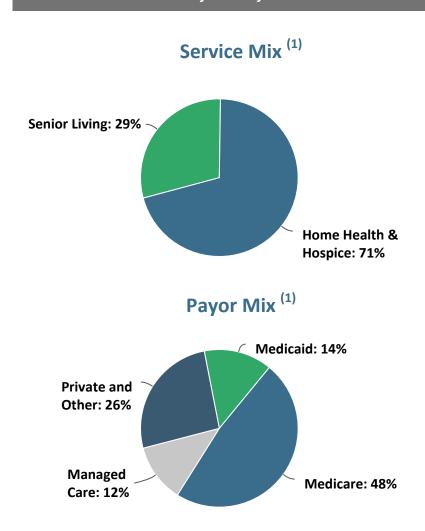
Note: Q1 refers to first completed quarter after acquisition.



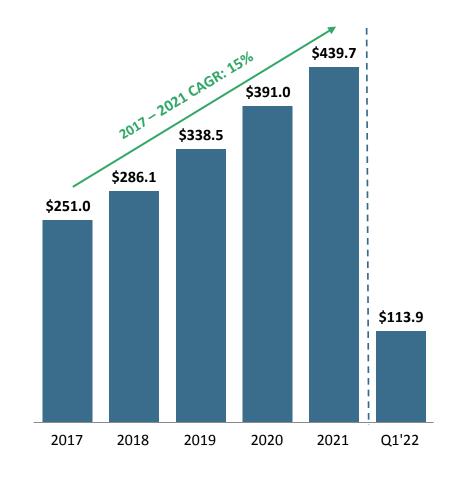
## Strong Financial Results Underlined by Diversified Service and Payor Mix



Diversified Portfolio Provides Greater Stability and Insulation from Industry or Macro Economic Cycles







## Focus on Maintaining a Strong Balance Sheet PENNANT





Continued Execution in 2022 – Acquisitions Since the Spin-Off























#### Note: Dollars in millions.

- Excluding the Medicare advanced payments of \$28.0 received during the year ended December 31, 2020, the operating cash inflow would have been \$22.2.
- Excluding the recoupment of Medicare advanced payments of \$21.8 for the year ended December 31, 2021, the net cash flows from operations would have been \$3.6.
  - Excluding the recoupment of Medicare advanced payments of \$4.7 for the three months ended March 31, 2022, the net cash flows from operations would have been \$0.6.

## **Experienced Management Team Comprised of Healthcare Industry Veterans**



Best-in-Class Management Team with ~67 Years of Combined Experience at Pennant / Ensign and the Industry



#### Daniel Walker, Chief Executive Officer

- Years at Pennant / Ensign: 15
- Served as CEO & President of Cornerstone Healthcare, Ensign's home health subsidiary since 2010
- Played key leadership roles at Ensign, including as the leader of its new business ventures group since 2013
- At Ensign, closed more than 100 healthcare transactions including dozens in home health and hospice space



#### Derek Bunker, Chief Investment Officer

- Years at Pennant / Ensign: 7
- Currently responsible for overseeing strategic growth, investments, real estate matters, investor relations and various public company matters
- Also responsible for assisting the board in corporate governance matters in his role as corporate secretary
- Prior to joining Pennant, served as VP, Acquisitions and Business Legal Affairs of Ensign Services since 2015



#### Jennifer Freeman, Chief Financial Officer

- Years at Pennant / Industry: 17
- Served as CFO of Northpoint Recovery Holdings since 2017
- Prior to joining Northpoint, served as VP of Finance for MCG Health, LLC, leading their finance and contract teams
- Also served as VP of Finance for Coordinated Care Corporation, and CFO for Qualis Health and Molina Healthcare of Washington, Inc



#### Brent Guerisoli, President, Pennant Group

- Years at Pennant / Ensign: 10
- Served as President of Home Health and Hospice since 2018
- Served as President of 1177 Healthcare (affiliate of Cornerstone) since March 2015
- Previously CEO and executive Director of Zion's Way Home Health and Hospice (affiliate of Cornerstone) since Feb 2012
- Prior to joining Ensign, served as Chief of Staff/ business Manager IT at AT&T



#### John Gochnour, Chief Operating Officer

- Years at Pennant / Ensign: 9
- Served as Executive Vice President and General Counsel at Cornerstone since 2013
- Also led the sourcing, negotiation, and other aspects of the acquisition process of Cornerstone and Ensign's other new business ventures
- Prior to joining Cornerstone, served as an attorney at the law firm Paul Hastings LLP



#### Brian Wayment, President, Home Health and Hospice

- Years at Pennant / Ensign: 9
- Served as President of Midwest/Texas Market since 2018
- Previously CEO of Excell Homecare and Hospice (affiliate of Cornerstone) since Oct 2017
- Served as Leadership Development Lead of Cornerstone from 2015-2017
- Previously CEO- and Executive Director of Elite Home Health and Hospice (affiliate of Cornerstone) since July 2013



**Growth Strategy & Financial Overview** 

## **Growth Strategy**



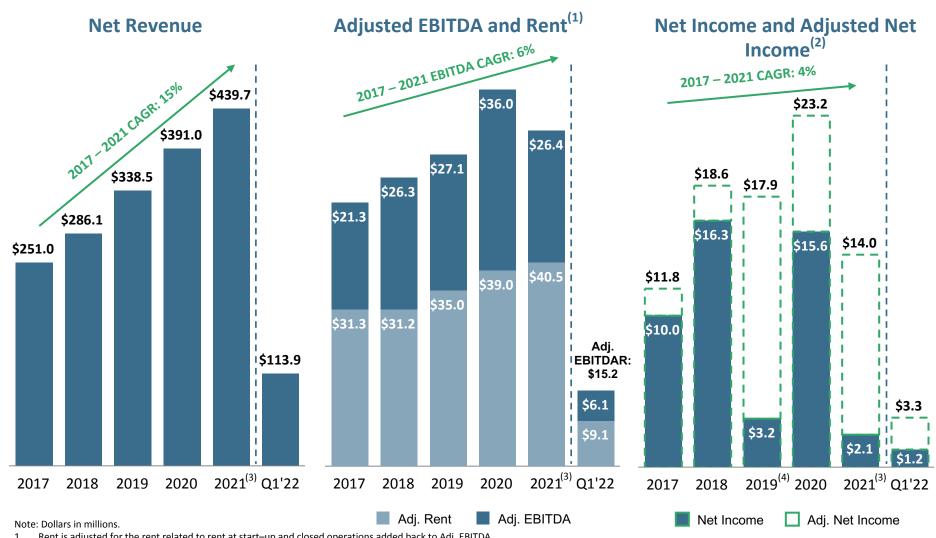


Pennant is well-positioned to perform and grow in large, fragmented markets

## **Track Record of Strong Financial Growth**



#### History of Strong Financial Performance and Growth



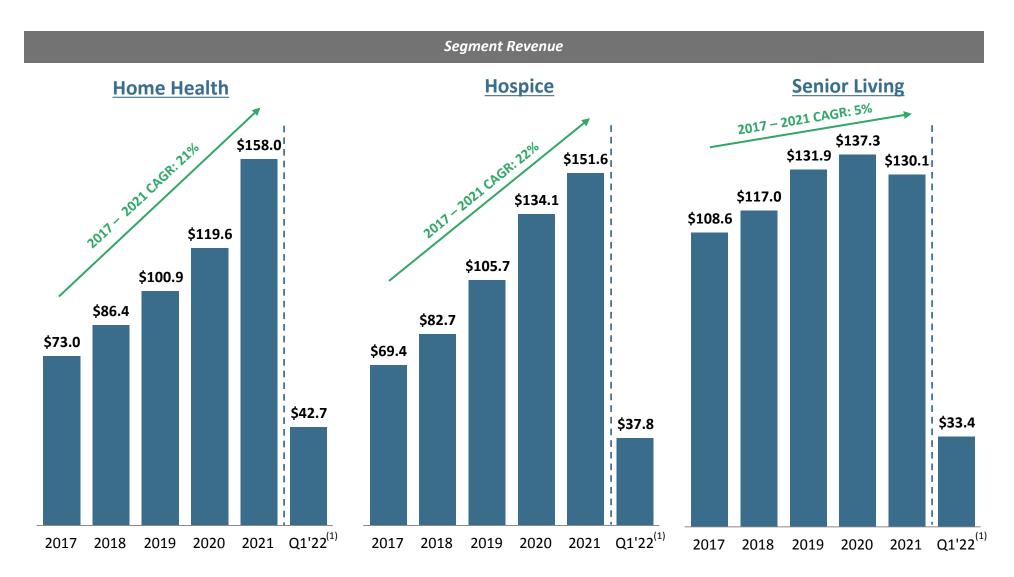
Rent is adjusted for the rent related to rent at start-up and closed operations added back to Adj. EBITDA.

See Appendix for a reconciliation of GAAP to non-GAAP financial measures.

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## Financial Overview – Segment Growth

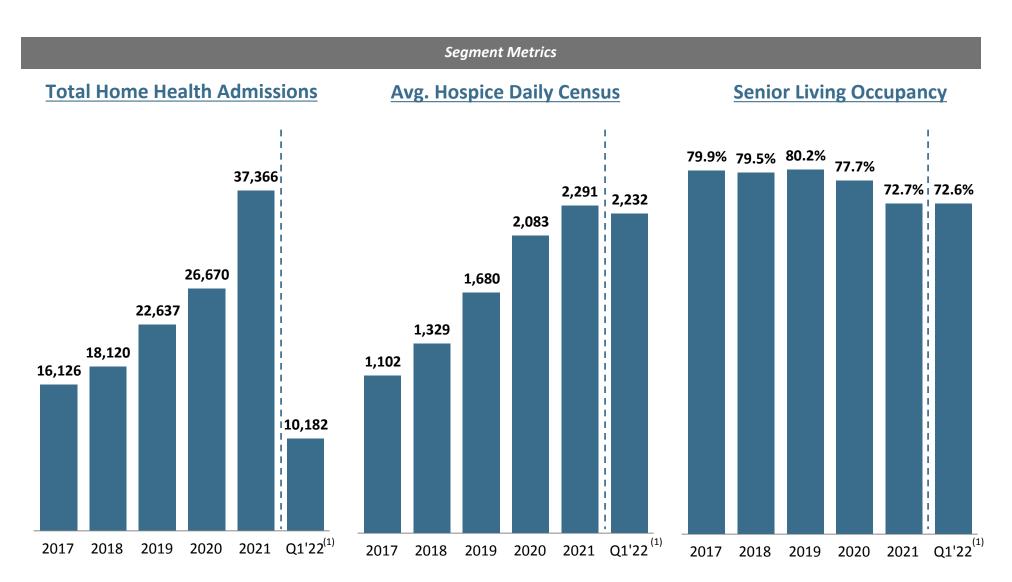




<sup>1.</sup> For the three months ended March 31, 2022.

## Financial Overview – Segment Metrics





<sup>1.</sup> For the three months ended March 31, 2022.

## Financial Overview – Segment Profitability



#### Track Record of Strong Historical Performance at Both Key Business Segments

Segment		I	Key Financial	Metrics				
		2017	2018	2019	2020	2021	I I Q1'22 <sup>(4)</sup>	'17-'21 CAGR
Usus	Segment adjusted EBITDAR from Operations <sup>(1)</sup>	\$21.0	\$26.4	\$33.4	\$49.5	\$55.6	\$13.9	27.6%
Home Health & Hospice	% Margin <sup>(2)</sup>	14.8%	15.6%	16.2%	20.3%	18.8%	17.4%	
11056135	Adjusted EBITDA <sup>(3)</sup>	\$19.2	\$24.2	\$30.4	\$46.0	\$51.0	\$12.7	27.7%
	% Margin <sup>(2)</sup>	13.5%	14.3%	14.7%	18.8%	17.3%	15.9%	
		2017	2018	2019	2020	2021	Q1'22 <sup>(4)</sup>	'17-'21 CAGR
	Segment adjusted EBITDAR from Operations <sup>(1)</sup>	\$44.2	\$47.2	\$47.3	\$48.3	\$37.5	\$9.4	(4.0)%
Senior Living	% Margin <sup>(2)</sup>	40.7%	40.4%	35.9%	35.3%	28.8%	31.3%	
	Adjusted EBITDA <sup>(3)</sup>	\$14.9	\$18.3	\$15.3	\$12.8	\$1.6	\$1.6	(42.8)%
	% Margin <sup>(2)</sup>	13.7%	15.6%	11.6%	9.4%	1.2%	5.3%	

Note: Dollars in millions

- 1. Segment Adjusted EBITDAR from Operations is the GAAP segment measure of profit and loss. Beginning in the first quarter of fiscal year 2021, we updated our definition of Segment Adjusted EBITDAR and Adjusted EBITDAR to no longer include an adjustment for COVID-19 expenses offset by the amount of sequestration relief. Fiscal year 2020 measures were not updated to exclude the COVID-19 adjustment. For further details see the Appendix for a reconciliation of GAAP to non-GAAP financial measures.
- 2. Margin is calculated using segment level non-GAAP revenue.
- 3. See Appendix for a reconciliation of GAAP to non-GAAP financial measures.
- 4. For the three months ended March 31, 2022.

### Financial Overview – Expenses



#### Expenses as a % of Revenue

(Dollars in millions)	2017	2018	2019 <sup>(1)</sup>	2020	2021	Q1'22 <sup>(3)</sup>
Revenue	\$251.0	\$286.1	\$338.5	\$391.0	\$439.7	\$113.9
% Growth	15.5%	14.0%	18.3%	15.5%	12.5%	7.8%
% Revenue						 
Cost of Services	74.6%	74.3%	76.5%	75.9%	80.3%	79.3%
Rent	12.5%	10.9%	10.3%	10.1%	9.3%	8.8%
G&A	5.8%	6.6%	6.5%	8.0%	8.2%	8.8%
D&A	1.0%	1.0%	1.1%	1.2%	1.1%	1.0%
Total Expenses	93.9%	92.8%	94.4%	95.2%	98.9%	97.9%

#### **Selected Observations**

- Revenue growth includes acquired home health and hospice agencies.
- The increase in G&A as a percent of revenue is primarily related to investments in developing our IT systems infrastructure and the addition of administrative costs associated with SOX 404 compliance during the three months ended March 31, 2022. With adjustment for stock based compensation, G&A as a percentage of revenue would be 7.4%<sup>(2)</sup>.

Note: Dollars in millions

<sup>1. 2019</sup> general and administrative costs were adjusted for one-time transaction related costs of 3.9% of revenue. Without this adjustment general and administrative costs would have been 10.4% of revenue and total expenses would have been 98.3% of revenue.

<sup>2.</sup> See Reconciliation of GAAP to Non-GAAP income on Slide 40.

<sup>3.</sup> For the three months ended March 31, 2022.

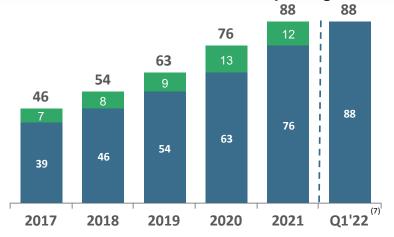
## Financial Overview – Capex / Cash Flow Metrics PENNANT



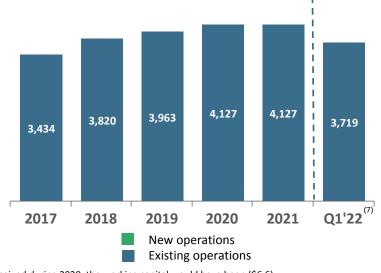
#### Capex and Key Cash Flow Metrics

	2017	2018	2019	2020	2021	Q1'22 <sup>(7)</sup>
Working Capital	\$0.4	\$(0.4)	(\$12.5)	(\$29.4) <sup>(1)</sup>	4.2 <sup>(2)</sup>	\$12.9 <sup>(3)</sup>
PP&E (Capex)	(3.1)	(3.6)	(6.7)	(7.3)	(6.3)	(2.4)
Asset and business acquisitions	(12.1)	(5.3)	(20.2)	(33.7)	(13.6)	  - 
Capex + Acquisitions	(15.2)	(8.9)	(26.9)	(41.0)	(19.9)	(2.4)
Cash Flow From Operations	\$17.3	\$23.3	\$9.6	\$50.2 <sup>(4)</sup>	\$(18.2) <sup>(5)</sup>	\$(4.1) <sup>(6)</sup>

#### **Growth in # of Home Health & Hospice Agencies**



#### **Growth in # of Senior Living Units**



#### Note: Dollars in millions

- Excluding the Medicare advanced payments included in current liabilities of \$22.8 as of December 31, 2020, and received during 2020, the working capital would have been (\$6.6).
- Excluding the Medicare advanced payments included in current liabilities of \$6.2 as of December 31, 2021, and received during 2020, the working capital would have been \$10.4. 2.
- 3. Excluding the Medicare advanced payments included in current liabilities of \$1.5 as of March 31, 2022, and received during 2020, the working capital would have been \$14.4.
- 4. Excluding the Medicare advanced payments of \$28.0 received during the year ended December 31, 2020, the operating cash inflow would have been \$22.2.
- Excluding the recoupment of Medicare advanced payments of \$21.8 for the year ended December 31, 2021, the net cash flows from operations would have been \$3.6. 5.
- **35** 6. Excluding the recoupment of Medicare advanced payments of \$4.7 for the three months ended March 31, 2022, the net cash flows from operations would have been \$0.6.
  - 7. As of March 31, 2022.

### Financial Overview - Balance Sheet



#### Strong Balance Sheet Positions Pennant Well to Continue Acquisition Strategy

#### **Selected Balance Sheet Data:**

		Decem	l N	1arch 31,		
	2020			2021		2022
Cash & Cash Equivalents	\$	43	\$	5,190	\$	3,627
Current Assets		59,599		75,841	i	81,512
Total Assets	\$	506,976	\$	530,297	\$	507,436
Current Liabilities	\$	89,015	\$	71,635	\$	68,605
Long-term Debt (1)		9,500		53,500	<u> </u>	58,500
Total Liabilities	\$	405,804	\$	416,053	; ; ;	389,504
Total Equity	\$	101,172	\$	114,244	   \$	117,932

#### **Debt Terms – Revolving Credit Facility:**

Total Debt Facility	• \$150.0 million
Amount Drawn	• \$62.7 million <sup>(2)</sup>
Weighted Average Borrowing Rate	• 3.04% <sup>(3)</sup>
Maturity Date	• 2026
Leverage	• 2.03 net debt / 2022 TTM adjusted EBITDA <sup>(3)</sup>
Lease-Adjusted Leverage	• 5.71 lease-adjusted net debt / 2022 TTM adjusted EBITDAR <sup>(4)</sup>

Note: Dollars in thousands except where noted

- 1. Excludes unamortized debt issuances costs of \$2.0 million as of March 31, 2022.
- 2. Amount drawn includes \$58.5 million drawn on the line of credit and \$4.2 million of issued letters of credit as of March 31, 2022.
- 3. For the three months ended March 31, 2022.
- 4. Calculated as 8x rent expense plus net debt, divided by adjusted EBITDAR, for the three months ended March 31, 2022.



2022 Full Year Non-GAAP Guidance <sup>1</sup>											
	C	Guidance Low	(	Guidance High							
Adjusted Revenue (in millions)	\$	450.0	\$	460.0	Midpoint represents a <b>7.0%</b> increase over the midpoint of the 2021 Non-GAAP results						
Adj. EPS	\$	0.60	\$	0.72	Midpoint represents a <b>43.5%</b> increase over the midpoint of the 2021 Non-GAAP results						

<sup>1.</sup> Please refer to the detailed statement on 2022 guidance in our Q4'21 earnings press release dated February 28, 2021.



## **Appendix**

#### **Non-GAAP Metrics**



We supplement our GAAP reporting with supplemental non-GAAP financial measures. These include performance measures (EBITDA, Adjusted EBITDA, and Segment Adjusted EBITDA), non-GAAP net income and a valuation measure (Adjusted Consolidated EBITDAR). We believe these non-GAAP financial measures reflect an additional way of looking at aspects of our operations that, when viewed with our GAAP results, provide a more complete understanding of factors and trends affecting our business. They should not be relied upon to the exclusion of GAAP financial measures. A more ample discussion of these non-GAAP financial measures is available in our Form 10-K, which was filed with the SEC, and a reconciliation to GAAP is included as an appendix to this presentation.

## Reconciliation of GAAP to Non-GAAP Net Income PENNANT



\$ in thousands	Three Month	Three Months Ended March 31								
	<u>2022</u>		<u>2021</u>							
Net Income attributable to the Pennant Group, Inc.	\$ 1,0	4 \$	950							
Add: Net loss attributable to noncontrolling interest	14	.4	(37)							
Net Income	\$ 1,1!	8 \$	913							
Non-GAAP adjustments										
Add: Costs at start-up operations <sup>(a)</sup>	15	55	146							
Share-based compensation expense <sup>(b)</sup>	2,44	.0	2,416							
Acquisition related costs <sup>(c)</sup>	-	_	7							
Transition services costs <sup>(d)</sup>	3	37	902							
Operating results of transferred senior living facilities <sup>(e)</sup>	18	1	_							
Provision for income taxes on non-GAAP adjustments <sup>(f)</sup>	(64	.5)	(1,068)							
Non-GAAP Net Income	\$ 3,32	26 \$	3,316							
Earnings Per Share										
Adjusted diluted earnings per share	\$ 0.4	1 \$	0.11							
Weighted average number of dilutive shares outstanding	30,14	.3	30,907							

- (a) Represents results related to start-up operations.
- Share-based compensation expense incurred which is included in cost of services and general and administrative expense.
- Acquisition related costs related to business combinations during the periods. (c)
- Costs identified as redundant or nonrecurring incurred by the Company as a result of the Spin-off. The 2021 amounts represents part of the costs incurred under the Transition Services Agreement. All amounts are included in general and administrative expense. Fees incurred under the Transition Services Agreement were \$988 for the three months ended March 31, 2021.
- On January 27, 2022, affiliates of the Company, entered into certain operations transfer agreements (collectively, the "Transfer Agreements") with affiliates of Ensign, providing for the transfer of the operations of certain senior living communities (the "Transaction") from affiliates of the Company to affiliates of Ensign. The closing of the Transaction was completed in two phases with the transfer of two operations on March 1, 2022 and the remainder transferred on April 1, 2022. The amount above represents the net impact on revenue and cost of service attributable to the all of the transferred entities. This amount excludes rent and depreciation and amortization expense related to such operations.
- Represents an adjustment to the provision for income tax to our year to date effective tax rate. This rate excludes the tax benefit of shared-based payment awards.

## Reconciliation of GAAP to Non-GAAP Net Income PENNANT

\$ in thousands	Year Ended December 31,									
		2021		2020		2019		2018		2017
Net Income attributable to the Pennant Group, Inc.	\$	2,696	\$	15,744	\$	2,546	\$	15,684	\$	9,867
Add: Net loss attributable to noncontrolling interest		(548)		(191)		629		595		160
Net Income	\$	2,148	\$	15,553	\$	3,175	\$	16,279	\$	10,027
Non-GAAP adjustments										
Add: Costs at start-up operations <sup>(a)</sup>		1,470		2,010		508		159		540
Share-based compensation expense <sup>(b)</sup>		10,040		8,335		3,382		2,382		2,298
Amortization of patient base <sup>(c)</sup>		_		_		39		87		86
Acquisition related costs <sup>(d)</sup>		80		99		665		_		_
Spin-off related transaction costs <sup>(e)</sup>		_		_		13,219		756		_
Transition services cost <sup>(f)</sup>		2,008		2,282		965		_		_
Covid-19 related costs and supplies <sup>(g)</sup>		_		447		_		_		_
Results related to closed operations <sup>(h)</sup>		_		_		_		_		728
Impairment of long-lived assets <sup>(i)</sup>		2,835		_		_		_		_
Provision for income taxes on non-GAAP adjustments <sup>(j)</sup>		(4,573)		(5,543)		(4,023)		(1,653)		(2,040)
Non-GAAP Net Income	\$	14,008	\$	23,183	\$	17,930	\$	18,010	\$	11,796
Earnings Per Share										
Adjusted diluted earnings per share	\$	0.46	\$	0.77	\$	0.61				
Weighted average number of dilutive shares outstanding		30,642		30,228		29,586				

<sup>(</sup>a) Represents results related to start-up operations.

Represents an adjustment to the provision for income tax to our year to date effective tax rate. This rate excludes the tax benefit of shared-based payment awards.

<sup>(</sup>b) Share-based compensation expense incurred which is included in cost of services and general and administrative expense.

<sup>(</sup>c) Included in depreciation and amortization are amortization expenses related to patient base intangible assets at newly acquired senior living facilities.

<sup>(</sup>d) Acquisition related costs that are not capitalizable.

<sup>(</sup>e) Costs incurred related to the Spin-Off are included in general and administrative expense.

<sup>(</sup>f) The portion of the costs incurred under the Transition Services Agreement identified as redundant or nonrecurring that are included in general and administrative expense or depreciation and amortization.

<sup>(</sup>g) Represents incremental costs incurred as part of the Company's response to COVID-19 including direct medical supplies, labor, and other expenses, net of \$2,765 in increased revenue related to the 2% payment increase in Medicare reimbursements for sequestration relief for the year ended December 31, 2020. Beginning in the first quarter of fiscal year 2021, we updated our definition of Segment Adjusted EBITDAR to no longer include an adjustment for COVID-19 expenses offset by the amount of sequestration relief. COVID-19 expenses continue to be part of daily operations for which less specific identification is visible. Sequestration relief was \$3,555 for the year ended December 31, 2021.

<sup>(</sup>h) Operating losses related to the closure of certain, home health, and hospice agencies that were closed in 2017.

<sup>(</sup>i) On January 27, 2022, affiliates of the Company, entered into certain operations transfer agreements (collectively, the "Transfer Agreements") with affiliates of Ensign, providing for the transfer of the operations of certain senior living communities (the "Transaction"). The closing of the Transaction is anticipated to occur in the first half of 2022. The Company impaired certain leasehold improvements included in property and equipment primarily related to the operations included in the transaction with Ensign.

## Reconciliation of Net Income to Non-GAAP EBITDA, Adjusted EBITDA and Adjusted EBITDAR



\$ in thousands	Three Months Ended March 31,								
	2022		2021						
Net Income	\$ 1,1	58	\$ 913						
Less: Net loss attributable to noncontrolling interest	1	44	(37)						
Add: Provision for income taxes	5	42	340						
Depreciation and amortization	6	29	360						
Interest Expense	1,1	47	1,175						
Consolidated EBITDA	\$ 3,3	32	\$ 2,825						
Adjustments to Consolidated EBITDA:									
Add: Costs at start-up operations <sup>(a)</sup>	1	31	112						
Share-based compensation expense <sup>(b)</sup>	2,4	40	2,416						
Acquisition related costs <sup>(c)</sup>		_	7						
Transition services costs <sup>(d)</sup>		37	902						
Operating results of transferred senior living facilities <sup>(e)</sup>	(7	57)	<del>_</del>						
Rent related to items (a) and (e) above	9	62	34						
Consolidated Adjusted EBITDA	\$ 6,1	45	\$ 6,296						
Add: Rent—cost of services	10,0	51	9,965						
Less: Rent related to items <sup>(a)</sup> above	(9	62)	(34)						
Adjusted Rent—cost of services	9,0	89	9,931						
Total Consolidated Adjusted EBITDAR from Operations	\$ 15,2	34							

<sup>(</sup>a) Represents results related to start-up operations. This amount excludes rent and depreciation and amortization expense related to such operations.

<sup>(</sup>b) Share-based compensation expense incurred which is included in cost of services and general and administrative expense.

<sup>(</sup>c) Acquisition related costs related to business combinations during the periods.

<sup>(</sup>d) Costs identified as redundant or nonrecurring incurred by the Company as a result of the Spin-off. The 2021 amounts represents part of the costs incurred under the Transition Services Agreement. All amounts are included in general and administrative expense. Fees incurred under the Transition Services Agreement were \$988 for the three months ended March 31, 2021.

<sup>(</sup>e) On January 27, 2022, affiliates of the Company, entered into certain operations transfer agreements (collectively, the "Transfer Agreements") with affiliates of Ensign, providing for the transfer of the operations of certain senior living communities (the "Transaction") from affiliates of the Company to affiliates of Ensign. The closing of the Transaction was completed in two phases with the transfer of two operations on March 1, 2022 and the remainder transferred on April 1, 2022. The amount above represents the net impact on revenue and cost of service attributable to the all of the transferred entities. This amount excludes rent and depreciation and amortization expense related to such operations.

## Reconciliation of Net Income to Non-GAAP EBITDA, Adjusted EBITDA and Adjusted EBITDAR



\$ in thousands	Year Ended December 31,								
		2021	2020	201	9		2018		2017
Net Income	\$	2,148	15,553	\$ 3	,175	\$	16,279	\$	10,027
Less: Net loss attributable to noncontrolling interest		(548)	(191)		629		595		160
Add: Provision for income taxes		582	2,350	2	,085		4,352		5,375
Depreciation and amortization		1,941	4,675	3	,810		2,964		2,544
Interest Expense		4,784	1,239		410		_		_
Consolidated and Combined EBITDA	\$	10,003	24,008	\$ 8	,851	\$	23,000	\$	17,786
Adjustments to Consolidated and Combined EBITDA:									
Add: Costs at start-up operations <sup>(a)</sup>		1,045	1,787		483		129		478
Results related to closed operations <sup>(b)</sup>		_	_		_		_		728
Share-based compensation expense <sup>(c)</sup>		10,040	8,335	3	,382		2,382		2,298
Spin-off related transaction costs <sup>(d)</sup>		_	_	13	,219		756		_
Transition services costs <sup>(e)</sup>		2,008	1,181		532		_		_
Acquisition related costs <sup>(f)</sup>		80	99		665		_		_
COVID-19 related costs and supplies <sup>(g)</sup>		_	447		_		_		_
Impairment of long-lived assets <sup>(h)</sup>		2,835							
Rent related to items (a) and (b) above		396	223		25		30		190
Adjusted Consolidated and Combined EBITDA	\$	26,407	36,048	\$ 27	,157	\$	26,297	\$	21,480
Add: Rent—cost of services		40,863	39,191	34	,975		31,999		31,304
Less: Rent related to items (a) and (b) above		(396)	(223)		(25)	)	(30)		(190)
Adjusted Rent—cost of services		40,467	38,968	34	,950		31,169		31,114
Adjusted Consolidated and Combined EBITDAR from Operations	\$	66,874							

- (a) Represents results related to start-up operations. This amount excludes rent and depreciation and amortization expense related to such operations.
- (b) Operating losses related to the closure of certain, home health, and hospice agencies that were closed in 2017.
- (c) Share-based compensation expense incurred which is included in cost of services and general and administrative expense.
- (d) Costs incurred related to the Spin-Off are included in general and administrative expense.
- (e) The portion of the costs incurred under the Transition Services Agreement identified as redundant or nonrecurring that are included in general and administrative expense or depreciation and amortization.
- (f) Acquisition related costs that are not capitalizable.
- (g) Represents incremental costs incurred as part of the Company's response to COVID-19 including direct medical supplies, labor, and other expenses, net of \$2,765 in increased revenue related to the 2% payment increase in Medicare reimbursements for sequestration relief for the year ended December 31, 2020. Beginning in the first quarter of fiscal year 2021, we updated our definition of Segment Adjusted EBITDAR to no longer include an adjustment for COVID-19 expenses offset by the amount of sequestration relief. COVID-19 expenses continue to be part of daily operations for which less specific identification is visible. Sequestration relief was \$3,555 for the year ended December 31, 2021.
- (h) On January 27, 2022, affiliates of the Company, entered into certain operations transfer agreements (collectively, the "Transfer Agreements") with affiliates of Ensign, providing for the transfer of the operations of certain senior living communities (the "Transaction"). The closing of the Transaction is anticipated to occur in the first half of 2022. The Company impaired certain leasehold improvements included in property and equipment primarily related to the operations included in the transaction with Ensign.



### **GAAP Segment Adjusted EBITDAR from Operations**

\$ in thousands	Health and ice Services	Senior Living Services	All Other	Total
Three Months Ended March 31, 2022				
Revenue	\$ 80,475	\$ 33,435	\$ — \$	113,910
Segment Adjusted EBITDAR from Operations	\$ 13,948	\$ 9,432	\$ (8,146) \$	15,234
Three Months Ended March 31, 2021				
Revenue	\$ 74,607	\$ 31,056	\$ — \$	105,663
Segment Adjusted EBITDAR from Operations	\$ 13,791	\$ 8,834	\$ (6,398) \$	16,227

### Reconciliation by Segment of GAAP to Non-GAAP Adjusted EBITDA

\$ in thousands	Three Months Ended March 31,													
	Но	me Health a	nd Ho	ospice	Senior Living Services									
		2022		2021		2022	2021							
Segment Adjusted EBITDAR from Operations	\$	13,948	\$	13,791	\$	9,432	\$	8,834						
Less: Rent – cost of services	\$	1,262	\$	1,130	\$	8,789	\$	8,835						
Rent related to start-up and transferred operations	\$	(24)	\$	(114)	\$	(938)	\$	80						
Segment Adjusted EBITDAR from Operations	\$	12,710	\$	12,775	\$	1,581	\$	(81)						

# GAAP Segment Adjusted EBITDAR from Operations and Reconciliation by Segment of GAAP to Non-GAAP Adjusted EBITDA



\$ in thousands	Home Health and Hospice Services		Senior Living Services			All Other	Total
Year Ended December 31, 2021	THE STATE OF THE S		_	00111000	_	7 0	. 5.0.
Revenue	\$	309,570	\$	130,124	\$	— \$	439,694
Segment Adjusted EBITDAR from Operations	\$	55,565	\$	37,517	\$	(26,208) \$	66,874
Year Ended December 31, 2020							
Revenue	\$	253,659	\$	137,294	\$	— \$	390,953
Segment Adjusted EBITDAR from Operations	\$	49,501	\$	48,309	\$	(22,762) \$	75,048
Year Ended December 31, 2019							
Revenue	\$	206,624	\$	131,907	\$	— \$	338,531
Segment Adjusted EBITDAR from Operations	\$	33,354	\$	47,344	\$	(18,591) \$	62,107
Year Ended December 31, 2018							
Revenue	\$	169,037	\$	117,021	\$	<b>—</b> \$	286,058
Segment Adjusted EBITDAR from Operations	\$	26,427	\$	47,230	\$	(16,191) \$	57,466
Year Ended December 31, 2017							
Revenue	\$	142,403	\$	108,588	\$	— \$	250,991
Segment Adjusted EBITDAR from Operations	\$	21,007	\$	44,230	\$	(12,643) \$	52,594

\$ in thousands	Year Ended December 31,															
	'	Home H	lealth and I	Hospice		Senior Living Services										
	2021	2020	2019	2018	2017	2021	2020	2019	2018	2017						
Segment Adjusted EBITDAR from Operations	\$ 55,565	\$ 49,501	\$ 33,354	\$ 26,427	\$ 21,007	\$ 37,517	\$ 48,309	\$ 47,344	\$ 47,230	\$ 44,230						
Less: Rent – cost of services	\$ 4,906	\$ 3,629	\$ 2,964	\$ 2,281	\$ 1,977	\$ 35,957	\$ 35,562	\$ 32,011	\$ 28,918	\$ 29,327						
Rent related to start-up and closed operations	\$ (386	5) \$ (143)	) \$ (25)	\$ (30)	\$ (190)	\$ (10)	\$ (80)	\$ —	\$ —	\$ —						
Segment Adjusted EBITDA from Operations	\$ 51,045	\$ 46,051	\$ 30,415	\$ 24,176	\$ 19,220	\$ 1,570	\$ 12,827	\$ 15,333	\$ 18,312	\$ 14,903						

## Reconciliation of Segment Adjusted EBITDAR from Operations to Income from Operations



\$ in thousands	Year Ended December 31,													
		2021	2020	2019	2018	2017								
Segment Adjusted EBITDAR from Operations	\$	66,874 \$	75,048 \$	62,107	57,466	52,594								
Less: Depreciation and amortization		4,784	4,675	3,810	2,964	2,544								
Rent – cost of services		40,863	39,191	34,975	31,199	31,304								
Other (expense)/ income		(24)	225	_	_	_								
Adjustments to Segment EBITDAR from Operations:														
Less: Costs at start-up operations <sup>(a)</sup>		1,045	1,787	483	129	478								
Share-based compensation expense <sup>(b)</sup>		10,040	8,335	3,382	2,382	2,298								
Acquisition related costs <sup>(c)</sup>		80	99	665	_	_								
Spin-off related transaction costs <sup>(d)</sup>		_	_	13,219	756	_								
Transition services costs <sup>(e)</sup>		2,008	1,181	532	_	_								
Covid-19 related costs and supplies <sup>(f)</sup>		_	447	_	_	_								
Impairment of long-lived assets <sup>(g)</sup>		2,835	_	_	_	_								
Results related to closed operations <sup>(h)</sup>		_	_	_	_	728								
Add: Net (loss) income attributable to non-controlling interest		(548)	(191)	629	595	160								
Consolidated and Combined Income from Operations	\$	4,695 \$	18,917	5,670	20,631	15,402								

- (a) Represents results related to start-up operations. This amount excludes rent and depreciation and amortization expense related to such operations.
- (b) Share-based compensation expense incurred which is included in cost of services and general and administrative expense.
- (c) Acquisition related costs that are not capitalizable.
- (d) Costs incurred related to the Spin-Off are included in general and administrative expense.
- (e) The portion of the costs incurred under the Transition Services Agreement identified as redundant or nonrecurring that are included in general and administrative expense or depreciation and amortization.
- (f) Represents incremental costs incurred as part of the Company's response to COVID-19 including direct medical supplies, labor, and other expenses, net of \$2,765 in increased revenue related to the 2% payment increase in Medicare reimbursements for sequestration relief for the year ended December 31, 2020. Beginning in the first quarter of fiscal year 2021, we updated our definition of Segment Adjusted EBITDAR to no longer include an adjustment for COVID-19 expenses offset by the amount of sequestration relief. COVID-19 expenses continue to be part of daily operations for which less specific identification is visible. Sequestration relief was \$3,555 for the year ended December 31, 2021.
- (g) On January 27, 2022, affiliates of the Company, entered into certain operations transfer agreements (collectively, the "Transfer Agreements") with affiliates of Ensign, providing for the transfer of the operations of certain senior living communities (the "Transaction"). The closing of the Transaction is anticipated to occur in the first half of 2022. The Company impaired certain leasehold improvements included in property and equipment primarily related to the operations included in the transaction with Ensign.
- (h) Operating losses related to the closure of certain, home health, and hospice agencies that were closed in 2017.

## **Trended Selected Quarterly Metrics**



Metrics		Q1'22		Q1'21		Q4'21		Q4'20		Q3'21		Q3'20		Q2'21		Q2'20
Home Health	Г				Г				Г				Г			
Total admissions <sup>(a)</sup>	1	0,182		9,097		9,286		8,522		9,213		6,771		9,766		5,259
Total Medicare admissions		4,633		4,498		4,241		4,288		4,211		3,418		4,406		2,459
Medicare revenue per episode	\$	3,539	\$	3,395	\$	3,425	\$	3,372	\$	3,404	\$	3,448	\$	3,441	\$	3,412
Hospice																
Hospice total admissions		2,409		2,154		2,193		2,423		2,219		2,133		2,047		1,954
Hospice ADC		2,232		2,308		2,256		2,308		2,337		2,177		2,296		1,979
Average length of stay		87		93		99		101		107		105		97		97
Medicare Hospice revenue per patient day	\$	179	\$	172	\$	176	\$	171	\$	174	\$	164	\$	171	\$	164
Senior Living																
Communities		52		54		54		54		54		54		54		54
Units		3,719		4,127		4,127		4,127		4,127		4,127		4,127		4,127
Occupancy (b)		72.6 %	6	72.1 %		72.4 %	6	75.5 %		73.7 %	6	76.8 %		72.7 %	6	78.5 %
Average revenue per unit (b)	\$	3,371	\$	3,186	\$	3,291	\$	3,166	\$	3,174	\$	3,173	\$	3,176	\$	3,204

Segment Adjusted EBITDAR <sup>(c)</sup>	Q1'22	Q1'21	Q4'21	Q4'20	Q3'21	Q3'20	Q2'21	(	Q2'20
Home Health and Hospice	\$ 13,948	\$ 13,791	\$ 12,434	\$ 14,820	\$ 14,409	\$ 13,530	\$ 14,931	\$	11,245
Senior Living	\$ 9,432	\$ 8,834	\$ 9,825	\$ 10,636	\$ 9,106	\$ 11,684	\$ 9,752	\$	13,492

<sup>(</sup>a) Q2'21 HHH were adjusted to eliminate certain non-skilled admissions that were inadvertently included in the original calculation.

<sup>(</sup>b) Averages are based upon the average for the quarter, year-to-date figures will differ based on the period presented.

<sup>(</sup>c) Segment Adjusted EBITDAR dollars are reported in thousands.